

PINNACLE HOMEOWNERS' ASSOCIATION

June 1, 2016

The HOA has updated its contract with Comcast and is pleased to announce the following enhanced equipment and services available for ALL homeowners starting July 1, 2016

- 3 HD boxes (1 full HD box with on-demand and 2 HD converter boxes)
- Comcast/Xfinity Digital Starter package of channels with HD
- 1 high speed cable modem with integrated WiFi
- High speed internet service (up to 75 Mbps download speed)

If you have a Comcast account with HD and internet equipment/services, please contact Comcast customer service bulk rate representatives at 1-888-895-6504 starting on July 1st to see how this will affect your billing. Your account will be coded to show the services and equipment paid for by the HOA. If you want to keep or add additional services, for example DVR capabilities, premium channels, additional boxes, digital phone etc. you MUST individually arrange for that with Comcast. You may choose to have equipment shipped to your condo or it can be picked up at the Comcast office in Park City (1890 Bonanza Drive) You can also arrange for a Comcast technician to set up any equipment and services in your condo. You will be responsible for coordinating the installation appointment if you choose this route. The Comcast representative that you speak with will be able to customize your additional services taking into consideration what the HOA's contract covers.

If you DO NOT have any Comcast equipment and services, you must set up a Comcast account to take advantage of the HOA's bulk rate package. We suggest that you call Comcast bulk rate representatives at 1-888-895-6504 starting July 1st. After you set-up your account you will have the option to self-install and either have the equipment shipped directly to your condo or it can be picked up at the Comcast office in Park City (1890 Bonanza Drive) You can also arrange for a Comcast technician to set up the services and equipment in your condo. You will be responsible for coordinating the installation appointment if you choose this route.

We hope that you will take full advantage of that these enhanced services and equipment which will be paid for, whether you choose to use them or not, as part of your HOA dues.

If you have any general questions, please use e-mail the HOA's e-mail address pinnaclehomeowners@gmail.com. We'll endeavor to get you an answer as quickly as possible.

The HOA has a dedicated account representative who will be working with Comcast bulk rate customer service representatives to insure each homeowner's satisfaction.